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Prodigy Post Implementation GP Questionnaire A (Supplier Independent)

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Section A: Non-Prodigy Support/Training Overview

1. How would you rate the following support aspects for the (none Prodigy) CLINICAL system from your supplier? *(Please fill in one bubble for each aspect)*

support aspect	*none given*	*very poor*	*poor*	*adequate*	*good*	*excellent*
Initial training	○	○	○	○	○	○
ongoing training	○	○	○	○	○	○
user groups	○	○	○	○	○	○
helpline facility	○	○	○	○	○	○
documentation	○	○	○	○	○	○

Section B: Training for Prodigy

2. Have you PERSONALLY, OR ANY MEMBER OF YOUR PRACTICE received any training for the Prodigy system? *(Please fill in one bubble)*

yes ○

If you answered 'yes' please continue and answer question 3 below

no ○

If you answered 'no' please go to question 22 page 4

3. How would you rate overall the training given to YOU PERSONALLY for the Prodigy system? *(Please fill in one bubble)*

None given ○ | grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

4. How would you rate the AMOUNT of training provided to YOU PERSONALLY for the Prodigy system? *(Please fill in one bubble)*

None given ○ | far too little ○ | too little ○ | adequate ○ | more than required ○ | far too much ○

5. How would you rate overall the training given to YOUR COLLEAGUES for the Prodigy system? *(Please fill in one bubble)*

None given ○ | grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

6. How would you rate the AMOUNT of training provided to YOUR COLLEAGUES for the Prodigy system? *(Please fill in one bubble)*

None given ○ | far too little ○ | too little ○ | adequate ○ | more than required ○ | far too much ○

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7. How would you rate the LEVEL of INFORMATION provided during training for the Prodigy system? *(Please fill in one bubble)*

far too superficial ○ | too superficial ○ | correct level ○ | too detailed ○ | far too detailed ○

If you answered 'too' or 'far too' superficial please provide details below

If you answered 'too' or ' far too' detailed please provide details below

q7a

q7b

q7c

q7d

8. How would you rate the TRAINER'S KNOWLEDGE of the Prodigy system? *(Please fill in one bubble)*

extremely limited ○ | limited ○ | adaquate ○ | good ○ | expert ○

9. How would you rate the TRAINER'S ABILITY to COMMUNICATE EFFECTIVELY when ANSWERING QUESTIONS about the Prodigy system? *(Please fill in one bubble)*

extremely limited ○ | limited ○ | adaquate ○ | good ○ | expert ○

10. How would you rate the TRAINER'S ABILITY to teach PRACTICAL SKILLS concerning the Prodigy system? *(Please fill in one bubble)*

extremely limited ○ | limited ○ | adaquate ○ | good ○ | expert ○

11. How would you rate the TRAINER'S HELPFULNESS for the Prodigy system? e.g. answering ad hoc non-prodigy queries. *(Please fill in one bubble)*

None given ○ | far too unhelpful ○ | too unhelpful ○ | correct level ○ | too helpful ○ | far too helpful ○

12. How would you rate the TRAINER'S teaching of an OVERVIEW of the Prodigy system? *(Please fill in one bubble)*

extremely limited ○ | limited ○ | adaquate ○ | good ○ | superb ○

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13. How would you rate the TRAINER'S ASSESSMENT of your particular LEARNING NEEDS for the Prodigy system? *(Please fill in one bubble)*

extremely limited ○ | limited ○ | adaquate ○ | good ○ | expert ○

14. How would you rate the TRAINER'S ability to develop a LEARNING STRATEGY with yourself to enable you to continue learning more afterwards? e.g. setting goals and suggesting tasks. *(Please fill in one bubble)*

none given ○ | extremely limited ○ | limited ○ | adaquate ○ | good ○ | expert ○

15. Have you paid for any TRAINING provided for the Prodigy system? *(Please fill in one bubble)*

yes ○ | no ○ | don't know ○

16. How would you rate the adequacy of LOCATION of the TRAINING provided for the Prodigy system? e.g. distance and ease of access *(Please fill in one bubble)*

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

17. How would you rate the flexibility of TIMING of the TRAINING provided for the Prodigy system? e.g. after morning or evening surgery. *(Please fill in one bubble)*

no option given ○ | grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

18. Were you provided with any on site training? *(Please fill in one bubble)*

yes ○ | no ○ | Don't know ○

If you answered 'yes'or 'don't know' please go to question 21

If you answered 'no' please answer the questions in the shaded area below

19. What alternative method of training were you offered? *(Please fill in as many bubbles as apply)*

none ○ | manuals ○ | online help ○ | away day ○ | other: (please specify) ○

q19a

q19b

q19c

20. Do you prefer these methods to on site training? *(Please fill in one bubble)*

most definitely ○ | definitely ○ | usually ○ | don't care ○ | prefer onsite ○ | definitely prefer onsite ○

21. IN ADDITION to any printed reference material was any PRINTED MATERIAL SPECIFIC TO THE INITIAL PRODIGY TRAINING produced for you? *(Please fill in one bubble)*

yes ○ | no ○

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Section C: Ongoing Support for Prodigy

22. Do you have a named contact at the suppliers specifically concerned with Prodigy issues? *(please fill in one bubble)*

yes ○ no ○ don't know ○

23. Is any type of ongoing training available from the supplier without incurring additional costs? *(please fill in one bubble)*

yes ○ no ○ don't know ○

24. How would you rate the supplier's helpline support service with regard to the Prodigy system? *(please fill in one bubble)*

not used it ○ grossly inadequate ○ inadequate ○ adequate ○ good ○ excellent ○

25. Do you have any supplier SYSTEM SPECIFIC printed documentation concerning the Prodigy system? i.e. software user manual. *(please fill in one bubble)*

yes ○ no ○

If you answered 'yes' please answer the questions in the shaded area below

If you answered 'no' please ignore the shaded area below and go to question 31 over the page

26. Overall how useful do you find the documentation? *(Please fill in one bubble)*

not at all ○ little use ○ useful ○ extremely useful ○

27. How useful did you find the documentation as a. . . .

	not at all	little use	useful	extremely useful
General introduction to the prodigy system	○	○	○	○
Definitive reference to the prodigy system	○	○	○	○
'How to do it' for a specific task in the Podigy system	○	○	○	○
Source of exercises / tutorials e.g. editing guidelines on a dummy data set	○	○	○	○
'How to do it' to export data to other applications	○	○	○	○
Read DRUG code reference	○	○	○	○
Read Diagnostic code reference	○	○	○	○
Guide to where to find additional documentation	○	○	○	○
Guide as to where to get help	○	○	○	○

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(SYSTEM SPECIFIC printed documentation questions continued from previous page)

28. How do you find the LANGUAGE of the documentation? *(please fill in one bubble)*

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

29. How do you find the LAYOUT of the documentation? *(please fill in one bubble)*

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

30. How do you find the COMPLETENESS of the documentation? *(please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

Section D: Supplier Communication / Feedback for Prodigy

31. How do you rate the CONTENT of feedback from the supplier relating to any queries you may have concerning Prodigy? *(please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

32. How do you rate the SPEED of feedback from the supplier relating to any queries you may have concerning Prodigy? *(please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

33. How do you rate the AMOUNT OF COMMUNICATION between yourself and the supplier concerning Prodigy? *(please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

If you answered 'grossly inadequate' or 'inadequate' please answer the questions in the shaded area below

If you answered 'adequate ','good' or 'excellent' please ignore the shaded area below and go to question 35, top of next page

34. How would you like this improving?
(Please fill in all bubbles that apply)

- ○ newsletter
- ○ Internet page
- ○ road shows
- ○ computer bulletin board
- ○ user group facilitation
- ○ email (distribution lists)
- ○ away days
- ○ don't know
- ○ other: (specify)

q34a

q34b

q34c

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Section E: Entering the Prodigy System

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35. WITHIN a CONSULTATION how do you rate the EASE of entering the Prodigy system?
(Please fill in one bubble)

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

36. OUTSIDE of the CONSULTATION how do you rate the EASE of entering the Prodigy system? e.g. for browsing information. *(Please fill in one bubble)*

not possible ○ | grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

37. How do you rate the SPEED at which the Prodigy system is called up?
(Please fill in one bubble)

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

38. WITHIN a CONSULTATION how do you rate the APPROPRIATENESS of when the Prodigy system is triggered? *(Please fill in one bubble)*

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

If you answered 'grossly inadequate' or 'inadequate' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 41 below

39. Which of the following most accurately reflects the situation?
(Please fill in one bubble)

- ○ never comes up when required
- ○ occassionally comes up when required
- ○ comes up too often
- ○ comes up far too often

40. Optional comment: If you would like to provide further details please do so in the box below:

q40a
q40b
q40c

41. Would you like the Prodigy system to be available via a DRUG code?
(Please fill in one bubble)

yes ○ | no ○ | don't know ○

42. If you would like the Prodigy system to be triggered via any other method, not mentioned above, please provide details in the box below.

q42a
q42b
q42c

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Section F: Installing the Prodigy System

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43. Could the existing clinical system be used while the Prodigy SOFTWARE was being installed?
(Please fill in one bubble)

yes ○ no ○ don't know ○

44. Did you require any additional HARDWARE installing to run the Prodigy software?
(Please fill in one bubble)

yes ○ no ○ don't know ○

45. How long did it take, on average, to install a version of the Prodigy SOFTWARE?
If it was a workstation installation, consider it for an average workstation.
(Please fill in one bubble)

○ less than 30 mins.
○ 30 mins to an hour
○ > hour to half a day
○ > half a day up to a day
○ more than one day
○ don't know

46. How happy were you with the installation of the Prodigy SOFTWARE?
(Please fill in one bubble)

grossly unhappy ○ unhappy ○ adequate ○ happy ○ wonderful ○ don't know ○

47. How many versons of the Prodigy SOFTWARE have you received?
(Please write number in the box) ☐

48. Have you, rather than the supplier, ever installed any version of the Prodigy SOFTWARE?
(Please fill in one bubble)

yes ○ no ○ don't know ○

If you answered 'yes' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 54 top of next page

49. How difficult did you find it to install the Prodigy SOFTWARE? If you have received multiple versions/ upgrades/ bug fixes please give an overall rating.
(Please fill in one bubble)

very difficult ○ moderately difficult ○ acceptable ○ easy ○ very easy ○

50. How did you find the accompanying instructions for installation?

grossly inadequate ○ inadequate ○ adequate ○ good ○ excellent ○

51. Was specific support offered to you for the installation process?

yes ○ no ○ don't know ○

52. Would you prefer an alternative method of installation?

yes ○ no ○ don't know ○

If you answered 'yes':

53. Which of the following methods would you prefer?
(please fill in as many bubbles as apply)

○ you to download from an electronic address
○ supplier to download overnight into your system
○ CD Rom
○ tape
○ floppy disc
○ other: ☐

q53a ☐☐
q53b ☐☐
q53c ☐☐

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Section G: Bypassing the Prodigy System

54. How do you rate the EASE of BYPASSING the Prodigy system during a consultation FOR a condition that HAS a Prodigy guideline? *(Please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

55. How do you rate the EASE of entering previously manually issued prescriptions (e.g. from house calls) onto the practice system once Prodigy has been installed
(Please fill in one bubble)

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

56. How much would you prefer the Prodigy system to default to not being called up?
(Please fill in one bubble)

definitely not	not at present	not sure	good idea	definitely
○	○	○	○	○

57. Can you set Prodigy to be only used by individual GPs?
(Please fill in one bubble)

yes	no	don't know
○	○	○

58. How useful, would you, or do you, find the facility to allow Prodigy to be available to individual GPs in the practice? *(Please fill in one bubble)*

no use	little use	some use	invaluable	don't know
○	○	○	○	○

59. How much would you like the Prodigy system to be able to be setup in such a way as to force its use by certain grades of staff such as locums and / or trainees?
(Please fill in one bubble)

definitely not	not at present	not sure	good idea	definitely
○	○	○	○	○

Section H: Exiting the Prodigy System

60. WITHIN a CONSULTATION how do you rate the EASE of EXITING the Prodigy system WITHOUT choosing a drug or advice leaflet? e.g. after browsing information.
(Please fill in one bubble)

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

61. How do you rate the automatic updating of clinical information after EXITING Prodigy?
(Please fill in one bubble)

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

62. OUTSIDE of a CONSULTATION how do you rate the EASE of EXITING the Prodigy system? e.g. after browsing information *(Please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

63. How much would you like the Prodigy system to be able to be setup in such a way as to allow different ways of exiting dependent upon individual and / or grade of staff such as locums and / or trainees? *(Please fill in one bubble)*

definitely not	not at present	not sure	good idea	definitely
○	○	○	○	○

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Section I: Read Diagnostic Codes

64. How do you rate the ease of searching for a particular READ diagnostic code?
(Please fill in one bubble)

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

65. Did you use READ diagnostic codes before you began the Prodigy project?
(Please fill in one bubble)

yes ○ | no ○

If you answered 'yes' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 68

66. How frequently did you apply Read codes to consultations ('problem titles')?
(Please fill in one bubble)

- ○ less than 25% of the time
- ○ between 25% and 40% of the time
- ○ between 41% and 74% of the time
- ○ over 74% of the time

67. How long had you been using Read codes before Prodigy began?
(Please fill in one bubble)

- ○ within the last year
- ○ within the last two years
- ○ within the last three years
- ○ more than three years

68. Do you, or your practice, have a subset of Read codes (i.e synonyms) which all the partners can use? *(Please fill in one bubble)*

yes ○ | no ○

69. How useful do you, or would you find, a subset of Read codes for everyday use?
(Please fill in one bubble)

no use ○ | little use ○ | some use ○ | invaluable ○ | don't know ○

70. How useful do you find using READ diagnostic codes to REFLECT a DIAGNOSIS
(please fill in one bubble)

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

71. How useful do you find using READ diagnostic codes to REFLECT a SYMPTOMATIC diagnosis e.g. cough *(please fill in one bubble)*

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

72. How useful do you find using READ diagnostic codes to facilitate CLINICAL AUDIT?
(please fill in one bubble)

grossly inadequate ○ | inadequate ○ | adequate ○ | good ○ | excellent ○

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73. DO you feel that prodigy is forcing you to make a DIAGNOSTIC DECISION when you would not normally? *(please fill in one bubble)*

never ○ occassionally ○ some times ○ very frequently ○ always ○

Otherwise please ignore the shaded area below and go to question 75

If you answered 'some times', 'very frequently' or 'always' please answer the question in the shaded area below

74. Which of the following most accurately describes your feeling towards this situation? *(Please fill in one bubble)*

very disturbed ○ disturbed ○ slightly worried ○ indifferent ○ pleased ○ very pleased ○

75. How adequate do you feel the CURRENT match is between Read diagnostic codes and the guidelines? *(please fill in one bubble)*

grossly inadequate ○ inadequate ○ adequate ○ good ○ excellent ○

76. Please list up to ten Guidelines which you feel are CURRENTLY inappropriately linked to particular Read codes? A list of all the Prodigy guidelines can be found at the end of this questionnaire. *(Please place a single character in each box)*

Guideline code	*Suggested correct Read diagnostic code*	*Comment*	

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Section J: Screen Layout / Navigation in the Prodigy System

77. How do you rate overall the screen layouts in the Prodigy system?
(Please fill in one bubble)

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

78. How do you rate the AMOUNT OF INFORMATION on a typical Prodigy screen?
(Please fill in one bubble)

far too little	too little	correct amount	too much	far too much
○	○	○	○	○

79. How do you rate the STRUCTURE OF INFORMATION on a typical Prodigy screen?
(Please fill in one bubble)

- ○ totally unstructured
- ○ far too little structure
- ○ too little structure
- ○ correct amount
- ○ too much structure
- ○ far too much structure

80. How easy is it to move between screens in the Prodigy system?
(Please fill in one bubble)

far too difficult	too difficult	acceptable	easy	very easy
○	○	○	○	○

81. How would you describe the typical sequence of screens viewed by yourself in the Prodigy system? *(Please fill in one bubble)*

- ○ totally unstructured sequence
- ○ far too little structured sequence
- ○ little structured sequence
- ○ correct sequence
- ○ too rigid sequence
- ○ far too rigid sequence

82. How do you feel the screen layouts and sequences have effected the speed of your prescribing? *(Please fill in one bubble)*

much slower	slightly slower	no change overall	slightly quicker	much quicker
○	○	○	○	○

83. Optional comments: screen layouts and sequences. Feel free to use the space below.

q83a

q83b

q83c

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Section K: Prodigy Guideline Contents

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84. How do you rate the usefulness of the Prodigy guidelines?
(Please fill in one bubble)

no use	little use	some use	invaluable	don't know
○	○	○	○	○

85. What percentage of YOUR consultations would you say are covered by the Prodigy guidelines? *(Please fill in one bubble)*

less than 25%	25% up to 50%	50% up to 75%	over 75%
○	○	○	○

86. How useful would you find the facility to be able to turn off individual Prodigy guidelines at the individual doctor level? *(Please fill in one bubble)*

no use	little use	some use	invaluable	don't know
○	○	○	○	○

87. Overall, how useful do you find the doctor GUIDELINE information in Prodigy?
(Please fill in one bubble)

no use	little use	some use	invaluable
○	○	○	○

If you answered 'no use' or 'little use' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 91

88. How do you rate the LEVEL of doctor GUIDELINE information provided in Prodigy?
(Please fill in one bubble)

far too basic	too basic	barely adequate	satisfactory	good	too complex	far too complex
○	○	○	○	○	○	○

89. How do you rate the AMOUNT of doctor GUIDELINE information provided in Prodigy?
(Please fill in one bubble)

far too little	too little	just enough	satisfactory	too much	far too much
○	○	○	○	○	○

90. How do you rate the LAYOUT of doctor GUIDELINE information provided in Prodigy?
(Please fill in one bubble)

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

91. Optional comments: Doctor GUIDELINE information. Feel free to use the space below.

q91a

q91b

q91c

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92. Overall, how useful do you find the information concerning THERAPY CHOICE in Prodigy? *(Please fill in one bubble)*

no use	little use	some use	invaluable
○	○	○	○

If you answered 'no use' or 'little use' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 96

93. How do you rate the LEVEL of THERAPY CHOICE information provided in Prodigy? *(Please fill in one bubble)*

far too basic	too basic	barely adequate	satisfactory	good	too complex	far too complex
○	○	○	○	○	○	○

94. How do you rate the AMOUNT of THERAPY CHOICE information provided in Prodigy? *(Please fill in one bubble)*

far too little	too little	just enough	satisfactory	too much	far too much
○	○	○	○	○	○

95. How do you rate the LAYOUT of THERAPY CHOICE information provided in Prodigy? *(Please fill in one bubble)*

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

96. Optional comments: THERAPY CHOICE. Feel free to use the space below .

q96a

q96b

q96c

97. Can both YOU AND THE PATIENT view the PATIENT ADVICE LEAFLETS provided in Prodigy ON THE COMPUTER SCREEN? *(Please fill in one bubble)*

yes	no
○	○

98. Overall, how useful do you find the PATIENT ADVICE LEAFLETS (non drug related) in Prodigy? *(Please fill in one bubble)*

no use	little use	some use	invaluable
○	○	○	○

If you answered 'no use' or 'little use' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and move on to question 102 over the page

99. How do you rate the LEVEL of PATIENT ADVICE LEAFLETS provided in Prodigy? *(Please fill in one bubble)*

far too basic	too basic	barely adequate	satisfactory	good	too complex	far too complex
○	○	○	○	○	○	○

100 How do you rate the NUMBER of PATIENT ADVICE LEAFLETS provided in Prodigy? *(Please fill in one bubble)*

far too little	too little	just enough	satisfactory	too much	far too much
○	○	○	○	○	○

101 How do you rate the LAYOUT of PATIENT ADVICE LEAFLETS provided in Prodigy? *(Please fill in one bubble)*

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

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102 How useful would you find ADDITIONAL PATIENT ADVICE LEAFLETS in Prodigy?
(Please fill in one bubble)

no use	little use	some use	invaluable
○	○	○	○

Otherwise please ignore the shaded area below and go to question 104

If you answered 'little use', 'some use' or invaluable' please answer the questions in the shaded area below

103 Which of the following aspects would you like to be included in patient information sheets? *(Please fill in all bubbles that apply)*

- ○ alternative therapies e.g aromatherapy
- ○ social service details
- ○ 'does and don'ts'
- ○ non NHS alternatives
- ○ voluntary organisations
- ○ long term problems - prognosis
- ○ unrealistic expectations
- ○ pathology and symptoms
- ○ local experts
- ○ other: (specify)

104 Optional comments: PATIENT ADVICE LEAFLETS. Feel free to use the space below.

105 Overall, how useful do you find the PATIENT DRUG INFORMATION in Prodigy?
(Please fill in one bubble)

no use	little use	some use	invaluable
○	○	○	○

If you answered 'no use' or 'little use' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 109

106 How do you rate the LEVEL of PATIENT DRUG INFORMATION provided in Prodigy?
(Please fill in one bubble)

far too basic	too basic	barely adequate	satisfactory	good	too complex	far too complex
○	○	○	○	○	○	○

107 How do you rate the AMOUNT of PATIENT DRUG INFORMATION provided in Prodigy?
(Please fill in one bubble)

far too little	too little	just enough	satisfactory	too much	far too much
○	○	○	○	○	○

108 How do you rate the LAYOUT of PATIENT DRUG INFORMATION provided in Prodigy?
(Please fill in one bubble)

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

109 Optional comments: PATIENT DRUG INFORMATION. Feel free to use the space below.

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q103a
q103b
q103c
q104a
q104b
q104c
q109a
q109b
q109c

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Section L: Prodigy Prescriptions

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110 Overall, how useful do you find the PRESCRIPTIONS in Prodigy?
(Please fill in one bubble)

no use	little use	some use	invaluable
○	○	○	○

111 How useful would you find the facility to choose a set of items for a prescription, such as triple therapy for asthma, WITH A SINGLE KEYSTROKE? *(Please fill in one bubble)*

no use	little use	some use	invaluable
○	○	○	○

112 How do you rate the DETAIL of DISPLAYED INFORMATION for PRESCRIPTIONS ON THE SCREEN provided in Prodigy? *(Please fill in one bubble)*

far too basic	too basic	barely adequate	satisfactory	good	too complex	far too complex
○	○	○	○	○	○	○

If you answered less than 'good' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and go to question 114

113 Please provide details of what additional information you would like included?

q113a

q113b

q113c

114 How do you rate the LAYOUT of INFORMATION for PRESCRIPTIONS ON THE SCREEN provided in Prodigy? *(Please fill in one bubble)*

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

Section M: Prodigy Output

115 How do you rate the LAYOUT of PRINTED PRESCRIPTIONS provided in Prodigy?
(Please fill in one bubble)

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

116 How do you rate the LAYOUT of PRINTED PATIENT ADVICE LEAFLETS (non drug) provided in Prodigy? *(Please fill in one bubble)*

grossly inadequate	inadequate	adequate	good	excellent
○	○	○	○	○

117 Can you print PATIENT ADVICE LEAFLETS (non drug) IN YOUR CONSULTIING ROOM?
(Please fill in one bubble)

yes	no
○	○

118 Can you print PRESCRIPTIONS IN YOUR CONSULTIING ROOM?
(Please fill in one bubble)

yes	no
○	○

119 Can you print THE PRODIGY GUIDELINES in the form of some sort of report?
(Please fill in one bubble)

yes	no
○	○

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Section N: Possible New Prodigy Guidelines

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120 Please list up to ten possible conditions that are not currently supported by the Prodigy guidelines which you feel could benefit from them? A list of all the Prodigy guidelines can be found at the end of this questionnaire.

Condition

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ng1

ng2

ng3

ng4

ng5

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ng9

ng10

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Section O: Editing Guidelines

The Prodigy system was designed in such a way as to enable local editing and creation of guidelines. Indeed this facility was seen as essential to allow local ownership. However, from preliminary analysis of early data downloads from the systems this activity seems to be very rare.

This section attempts to discover firstly, if this facility is still considered as important as was originally believed and secondly if the lack of use is due to some technical problem.

121 How useful do you think it is for the Prodigy system to have a local guideline editor that can be used in all practices? *(Please fill in one bubble)*

no use	little use	some use	necessary	invaluable	don't know
○	○	○	○	○	○

122 How useful would you find a setup whereby you had access to a facility that could carry out the necessary editing for you after providing them with paper versions? *(Please fill in one bubble)*

no use	little use	some use	necessary	invaluable	don't know
○	○	○	○	○	○

123 Have you EVER used, or attempted to use, the Prodigy guideline editor? *(Please fill in one bubble)*

yes	no
○	○

If you answered less than 'yes' please answer the questions in the shaded area below

Otherwise please ignore the shaded area below and move on to question 126 over the page

124 How do you rate the COMPLEXITY of the GUIDELINE EDITOR? *(please fill in one bubble)*

incomprehensible	extremely difficult	difficult	managable	clear	excellent
○	○	○	○	○	○

125 Please provide below any additional information(e.g. bug fixes, enhancements etc.) that you think may help the project team.

q125a

q125b

q125c

q125d

q125e

q125f

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Section P: Overview

126 How would you rate the following aspects of PRODIGY?
(Please fill in one bubble for each aspect)

aspect	*useless*	*very poor*	*poor*	*adequate*	*good*	*excellent*
tool to use during a consultation	○	○	○	○	○	○
source of information outside the consultation	○	○	○	○	○	○
prescribing aid	○	○	○	○	○	○
method of encouraging RATIONAL prescribing	○	○	○	○	○	○
method of encouraging CONSISTANCY in prescribing	○	○	○	○	○	○
method of encouraging HIGH QUALITY prescribing	○	○	○	○	○	○

127 How much do you want to continue using Prodigy? *(Please fill in one bubble)*

- ○ never again
- ○ some time in the future
- ○ yes if significantly improved
- ○ yes with some improvements
- ○ yes - as it is
- ○ yes - unqualified
- ○ yes - most definitely

128 Hypothetically, if there was a cost attached to buying Prodigy how much would you be prepared to pay for it on a per user basis? *(Please fill in one bubble)*

- ○ nothing
- ○ 50 pounds
- ○ 100 pounds
- ○ 200 pounds
- ○ 300 pounds
- ○ 500 pounds

q129a

q129b

q129c

q129d

q129e

q129f

Section Q: Optional Comments

129 If you feel that this questionnaire has failed to cover any important issue appertaining to the evaluation of the Prodigy software please provide details in the box below.

!NOW!

Please place in the envelope provided and return to the address marked on the front of this questionnaire.

Thank you once again for taking the time and effort to complete this necessarily long questionnaire.

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